# Home Access Trust Annual Report 2015-16

The Home Access Trust has been helping people to find new places to live since the early 1990's. Today the need is as great as ever and is being met by the staff and dedicated volunteers who donate their time to support the staff in this activity.

The office has been housed at Tabernacle Baptist Church Penarth since the inception of the charity. In 2016 a new office will be created in Arcot House Plassey St Penarth to house the staff and support services.



And I will provide a place for my people Israel and will plant them so that they can have a home of their own and no longer be disturbed.. 2 Samuel 7:10

**Annual General Meeting** Wednesday 8th June 2016 7:30pm Agenda **Opening Devotions Apologies for absence Previous Minutes Trustees Report** Management **Committee Report Staff Report Treasurer's Report Election of Officers** - Trustees - Management **Committee** Thanks to retiring trustees A O B

#### Finance

A full set of accounts will be available from the office in due course.

**Trustees Report** 

This year saw Jon Bugg move on to a different ministry over the border in **England.** Thanks to Jon for his time as Chair of the Trustees. Nick Tsitsinakis took on the role as Chair. Cathy Bourne stepped down as Secretary and the role was taken on by John **Stansfield.** The role of Treasurer was ably done by Chandima **Kulamannage for a** number of years. This was in turn taken up by Matt Baird. Claire Hollinshead retired as a trustee last year. **Tim Hackett will step** down from the role of trustee after the AGM. Pam James and **Helen Longville joined** the trustee's committee in the year. Thanks go to those who have served in the past year.

#### Staff Report

John Wesley is credited with having said 'Do all the good you can. By all the means you can. In all the ways you can. In all the places you can. At all the times you can. To all the people you can. As long as ever you can.' This could be a refrain for the work of Home Access. The past twelve months have had their usual share of highs and lows, celebrations and sorrows. Working alongside the Christians Against Poverty Job Club, Money Course, the foodbank and in partnership with Tabernacle Church has enabled us to provide more holistic care for the most vulnerable in our community. We thank God for the opportunity we have to demonstrate his love in action and for the means to do it.



Management Committee Report

During the year we have seen a change of Treasurer and we are thankful to Chandima Kulamannage for his contribution to the effective running of the finances of Home Access over many years, and welcome Matthew Baird on board following a smooth transition.

The resources of Home Access have been prudently managed over the year and we are grateful to Welsh Government and the Vale of Glamorgan Council for their grants, together with local sponsors for their ongoing support.

We have been able to support many service users during the year in finding suitable accommodation through offering bonds, and providing various kinds of advice and support services. We closed the year with 93 bonds out with service users. We are also grateful to the many Landlords who have well supported the work of Home Access again during the year. We are also pleased to report that the number of claims against bonds has reduced during the period.

We have agreed to start asking Landlords, Tenants and advice seekers to complete satisfaction surveys to gauge the appropriateness of the service and take on board comments where possible.

Regular reports are submitted to the Trustees.

We are indebted to our two part time Housing Support Workers for their excellent contribution to the ongoing and developing work of Home Access.

Steve Roberts Chair Management Committee

### Pharaoh's Pantry

Home Access has worked directly with the Pharaoh's Pantry at Tabernacle over a number of years to facilitate solving problems faced by service users. The Pantry opens each Wednesday morning with Breakfast Club and food parcel distribution. Thanks go to Sainsbury's in Penarth, local churches for their continued support and to the volunteers who make this venture happen.

## **Opening Hours**

Home Access employs two part time staff who attend the office every weekday morning from 9am to 1pm. They are able to advise service users about housing matters, assess properties with a view to renting to appropriate service users and deal with queries from landlords. In addition the staff advise service users and landlords about a number of welfare issues which affect the lives of service users The trust says a big thank you to the staff who work on behalf of those in need.

### **Home Access Trust**

Tabernacle Baptist Church Plassey St Penarth CF64 1EN

Tel; 029 2071 3282 Email: homeaccess@tabspenarth.org.uk

Registered Charity Number 1057582

Registered Company Number 03230776 Current Staff & Management Committee

Jan Booker Claire Grafton

Matt Baird

Jayne Neadley

Steve Roberts

Current Trustees Nick Tsitsinakis John Stansfield Pam James

Helen Longville

Home Access Trust is supported by the Welsh Assembly Government and Vale of Glamorgan Council